3CX Edition Comparison

	PBX Edition (Free)	Standard	Pro	Enterprise
General Features				
Extensions	**Unlimited**	**Unlimited**	**Unlimited**	**Unlimited**
Number of Simultaneous Calls Supported	8	> 1,024	> 1,024	> 1,024
Call Logging	X	X	X	X
Call Forward on Busy or No Answer	X	X	X	X
Call Routing by DID	X	X	X	X
Auto Attendant / Digital Receptionist	X	X	X	X
Voicemail/ Music on Hold	X	X	X	X
Central Phonebook	X	X	X	X
Call Transfer	X	X	X	X
MWI – Message Waiting Indicator	X	X	X	X
Supports Popular SIP Phones	X	X	X	X
Ring Extension & Mobile Simultaneously	X	X	X	X
Automatic Pickup on Busy	X	X	X	X
Supports SIP Trunks/ Gateways	1	X	X	X
Extensive Codec Support (G711, G722, GSM, Speex, ILBC)	X	X	X	X
G729 Codec Support		X	X	X
Custom FQDN		X	X	X
Busy Lamp Field (BLF)		X	X	X
Call Reporting		X	X	X
Call Parking / Pickup		X	X	X
Call Queuing		X	X	X

	PBX Edition (Free)	Standard	Pro	Enterprise
Call Recording		X	X	X
Intercom/ Paging		X	X	X
Call Recordings Management		X	X	X
Configure BLF's from the Clients			X	X
Sennheiser Headset Integration			X	X
Management and Scalability				
Web-based Management Console	X	X	X	X
Automated Provisioning of Devices	X	X	X	X
Real Time Web-based System Status	X	X	X	X
Integrated Web Server	X	X	X	X
Easy Backup and Restore	X	X	X	X
SBC to Configure Remote Extensions	X	X	X	X
VMware / Hyper-V Compatibility	X	X	X	X
Scheduled Backup	X	X	X	X
Connect Remote 3CX PBX Systems (Bridges)		X	X	X
Scheduled Restore			X	X
Inbuilt Fail Over Functionality			X	X
Standby Licence				X
Unified Communications				
See the Presence of Your Colleagues	X	X	X	X
Receive Voice Mail via Email	X	X	X	X
Advanced Forwarding Rules	X	X	X	X

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Setting Up Conference Calls		X	X	X
Receive Faxes via Email as PDF		X	X	X
Integrated Fax Server		X	X	X
Integrate Offices with 3CX Bridge		X	X	X
CallVia3CX			X	X
View Presence of Bridged PBXs			X	X
Call Centre / Contact Centre				
Advanced Queue Strategies			X	X
Advanced Call Reporting			X	X
Real Time Queue Statistics			X	X
Queue Reports			X	X
Barge In / Listen In / Whisper			X	X
Query Customer Name Based on Caller ID			X	X
Ability to Use 3CX Clients API			X	X
Link Company Directory with LDAP / ODBC			X	X
Sync Phonebook with Microsoft Exchange			X	X
Real Time Queue Monitoring			X	X
Wallboard			X	X
Switchboard Queue Manager View			X	X
Call Recordings Search			X	X
Supervisor can Log Agents In/Out			X	X
Supports External Agents			X	X

	PBX Edition (Free)	Standard	Pro	Enterprise
Callback if queue full			X	X
CRM Integration / Scripting Interface			X	X
SLA alerting/reporting			X	X

Mobility

	PBX Edition (Free)	Standard	Pro	Enterprise
Android Client	X	X	X	X
iOS Client	X	X	X	X
Windows Phone Client	X	X	X	X
CTI Support	X	X	X	X
Seamlessly Create Conference Calls	X	X	X	X
Users can Configure their Own Extension	X	X	X	X
Provisioning by Email	X	X	X	X
Manage the 3CX Client from within the Console	X	X	X	X
Includes 3CX Tunnel to Avoid NAT Problems	X	X	X	X

IP Phone Management

	PBX Edition (Free)	Standard	Pro	Enterprise
Automatic Plug & Play Phone Provisioning	X	X	X	X
Manage IP Phones Network Wide from Console	X	X	X	X
Restart Phones Remotely	X	X	X	X
Update & Manage Firmware Network Wide	X	X	X	X

Application Integration

	PBX Edition (Free)	Standard	Pro	Enterprise
Office 365 (address book only)		X	X	X
Microsoft Outlook		X	X	X
TAPI			X	X

	PBX Edition (Free)	Standard	Pro	Enterprise
Office 365			X	X
Salesforce			X	X
Microsoft Dynamics			X	X
Microsoft Exchange 2013 / LDAP / ODBC			X	X
SugarCRM			X	X
Google Contacts			X	X
Exact			X	X
Zendesk			X	X
Freshdesk			X	X
act!			X	X!
Datev			X	X
Web Conferencing				
Plugin Free – WebRTC	X	X	X	X
One-click conference	X	X	X	X
Meeting Recording	X	X	X	X
Remote Control / Assistance	X	X	X	X
Screen Sharing	X	X	X	X
Unlimited Users	X	X	X	X
Participants Included	5	10	50	100